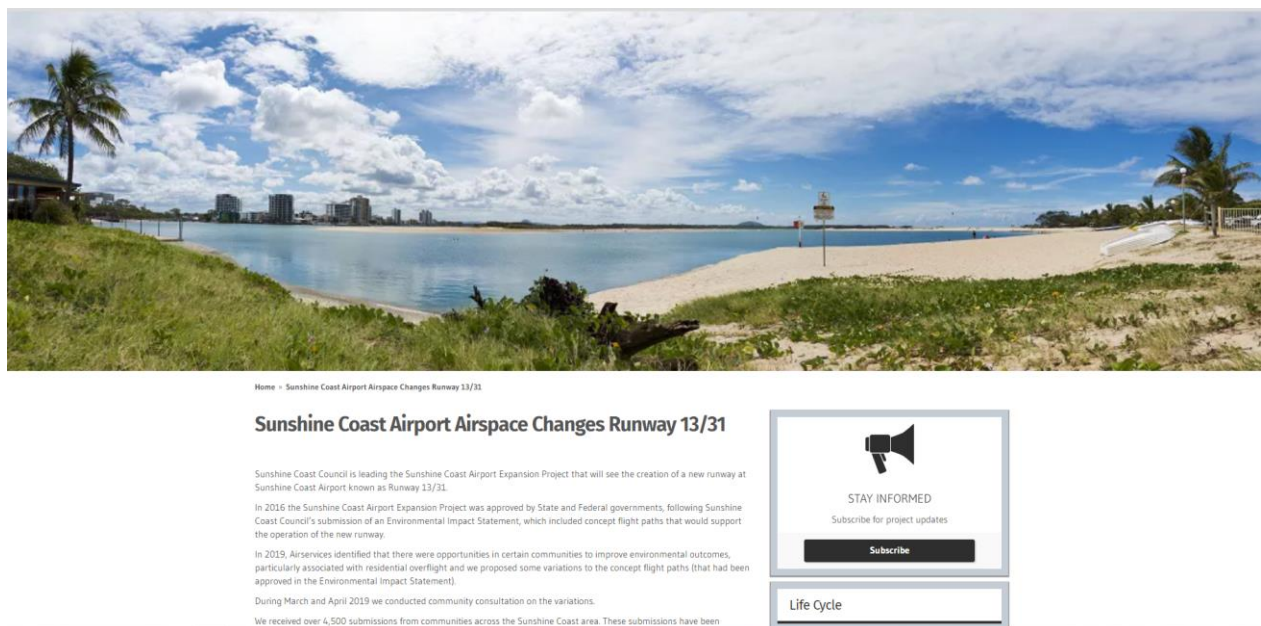


How to use the 'Engage Airservices' platform

1. Visit <https://engage.airservicesaustralia.com/>
2. Access a project under the current projects tab



3. Once you select a project you will go to the project homepage



4. Here you can access a variety of information

NEWS HAVE A QUERY OR COMPLAINT? INTERACTIVE MAP

Sunshine Coast Final Design and Consideration of Feedback Released

about 3 hours ago

The **Sunshine Coast Proposed Final Design and Consideration of Feedback** has been released.

This report provides a summary of the Sunshine Coast Airspace and Flight Path Changes, presents the proposed final design, and describes how community feedback has been considered, and used to shape these designs.

If you have a query regarding information in the report please submit it through our 'Have a query or complaint?' form and we will respond.

We have also released Community Specific Fact Sheets and updated FAQs, which can be accessed under the resources tab.

See the latest
project
updates



See what
stage the
project is at

Resources

Sunshine Coast Summary of Feedback Report - Part One Consultation Areas (updated June 2019) (944 KB) (pdf)

Download
resources

5. You can submit queries or complaints (*note: you will need to register to access this feature – submissions are private – see the Section below on How to Register*)

NEWS **HAVE A QUERY OR COMPLAINT?** INTERACTIVE MAP

Sunshine Coast Proposed Final Design and Consideration of Feedback

If you have a query about the Sunshine Coast Proposed Final Design and Consideration of Feedback report please use the below form.

You can also use this form to submit complaints.

Please note as consultation is closed we are no longer accepting feedback on the proposed final design.

You can submit your queries and/or complaints until **close of business Friday 26 July 2019**.

Note: Where Airservices response to a query has broader public value, we may include a de-identified version of it in the FAQ section of the project.

Submit a
query or
complaint

First name: *

Please limit answer to 30 characters

Maximum characters 30

Surname: *

Please limit answer to 30 characters

Maximum characters 30

Email address: *

BRIDGET.KEHOE@AIRSERVICESAUSTRALIA.COM

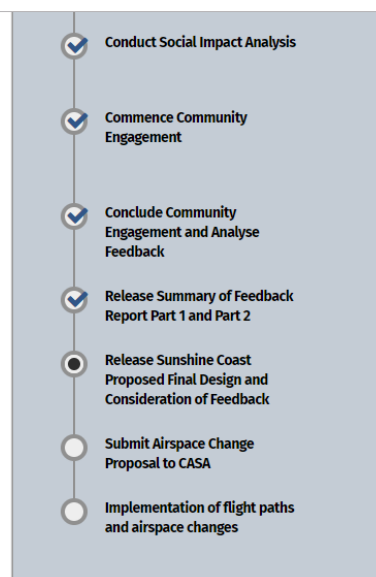
Suburb *

Enter your suburb name

Would you like to submit a query? *

☐ Yes

☐ No



Resources

Sunshine Coast Summary of Feedback Report - Part One Consultation Areas (updated June 2019) (944 KB) (pdf)

Sunshine Coast Summary of Feedback Report - Part Two (June 2019) (1.15 MB) (pdf)

Previous Updates

6. You can view the interactive map and see where you live in relation to the flight paths

NEWS HAVE A QUERY OR COMPLAINT? **INTERACTIVE MAP**

Interactive map

12 days

Please place a pin to show us where you live in relation to the proposed final flight paths design.
For more information about aircraft operations please see our Community Specific Fact Sheets.

Go to Map

- ✓ Conduct Social Impact Analysis
- ✓ Commence Community Engagement
- ✓ Conclude Community Engagement and Analyse Feedback
- ✓ Release Summary of Feedback Report Part 1 and Part 2
- Release Sunshine Coast Proposed Final Design and Consideration of Feedback
- Submit Airspace Change Proposal to CASA
- Implementation of flight paths and airspace changes

7. Place a pin where you live (note: you will need to register to access this feature – pins are publicly visible)

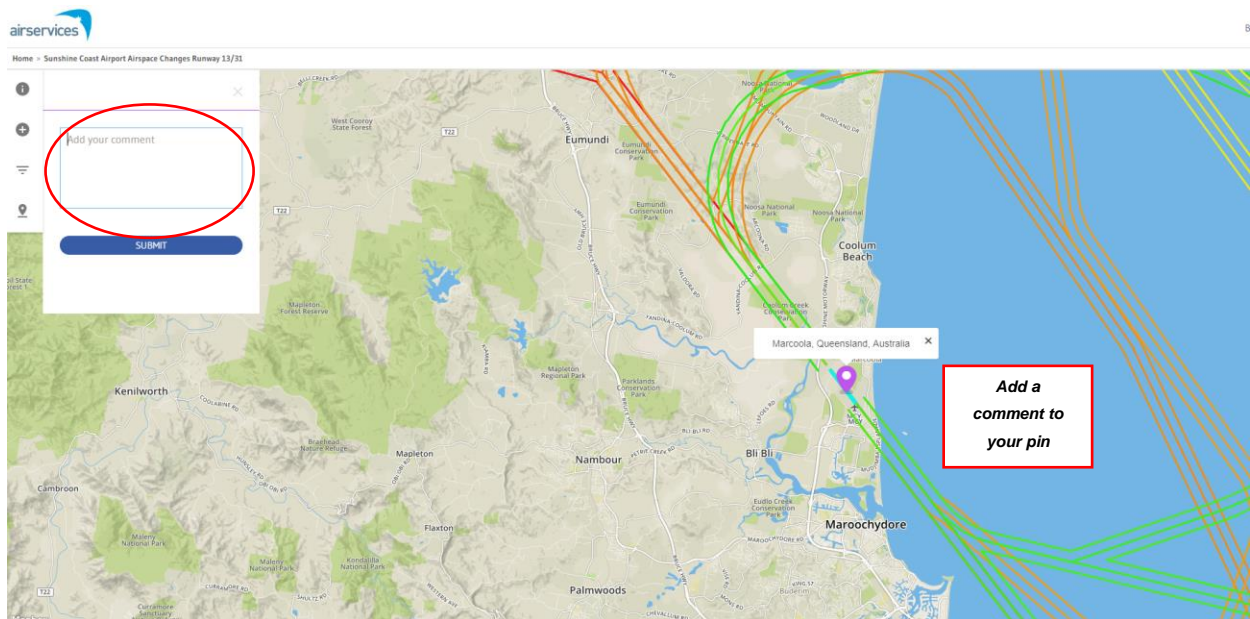
airservices

Home » Sunshine Coast Airport Airspace Changes Runway 13/31

ADD PIN
Select a pin below and drag to the map

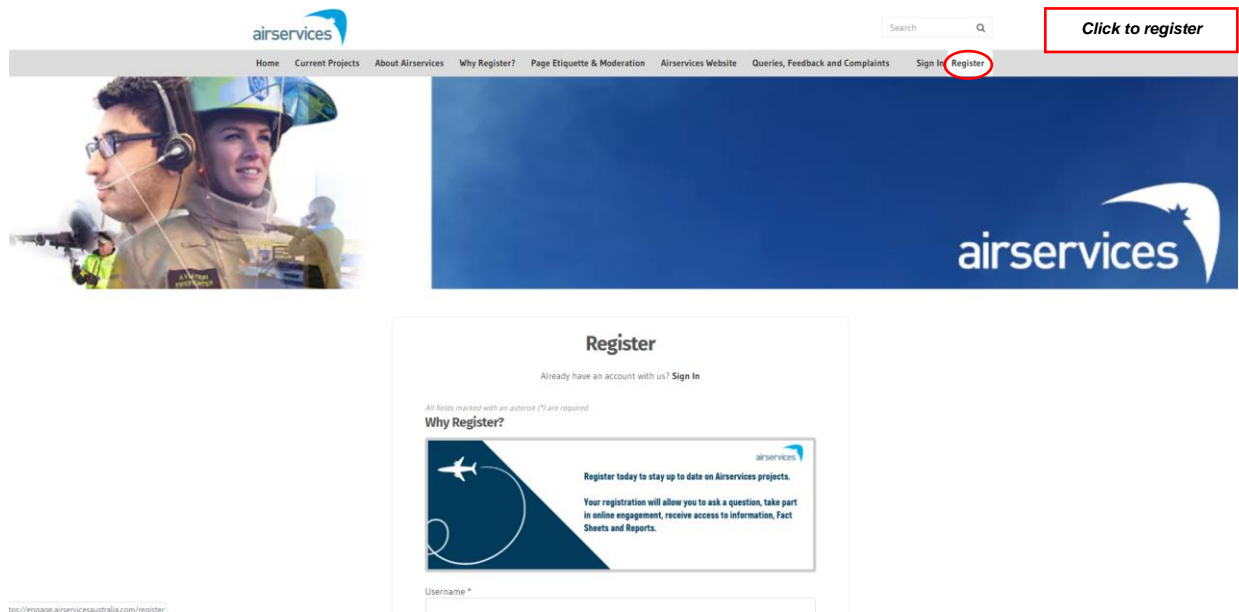
My Place

7. Make a comment on your pin (note: you will need to register to access this feature – comments are publicly visible)



Registering for the Engage Airservices Platform

1. Click on the register tab



airservices

Search

Click to register

Home Current Projects About Airservices Why Register? Page Etiquette & Moderation Airservices Website Queries, Feedback and Complaints Sign In Register

airservices

Register

Already have an account with us? [Sign In](#)

All fields marked with an asterisk (*) are required.

Why Register?

Register today to stay up to date on Airservices projects.

Your registration will allow you to ask a question, take part in online engagement, receive access to information, Fact Sheets and Reports.

Username *

2. Fill in your details and click register

Username *

CommunityMember1

Email *

communitymember1@email.com

Password *

.....

Password confirmation *

.....

First Name (Will remain confidential): *

Community

Last Name (Will remain confidential): *

Member

Tell us about yourself. I am *

☒ A local resident

☐ A local business owner

☐ An interested community member

☐ An aviation stakeholder (Airport, GA, Pilot, Airline)

☐ A Government Representative (Local)

☐ A Government Representative (State)

☐ A Government Representative (Federal)

☐ An Airservices Australia Employee

☒ I agree to the **Terms of Use** and **Privacy Policy** for using Engagement HQ *

Maximum characters 255

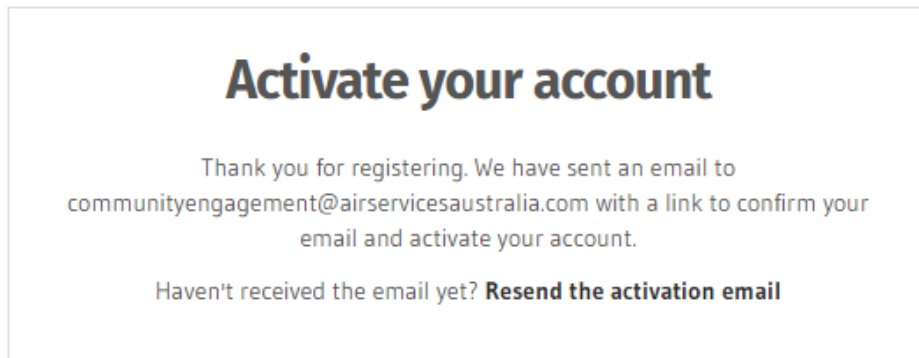
Maximum characters 255

Register

Click to register

Complete your details

3. You will receive a message letting you know you will need to activate your account



4. Check the email address you registered with – you should receive the activation email

Hi Community Engagement,

You recently signed up for Engage Airservices using this email address. To complete your registration, follow the link below:

http://engage.airservicesaustralia.com/users/confirmation?confirmation_token=m7zcGoiDRmMX6QxPzXv8&redirect_url=https%3A%2F%2Fengage.airservicesaustralia.com%2FHobart-May2019

(If clicking on the link doesn't work, try copying and pasting it into your browser.) If you did not register for Engage Airservices, please ignore this message.

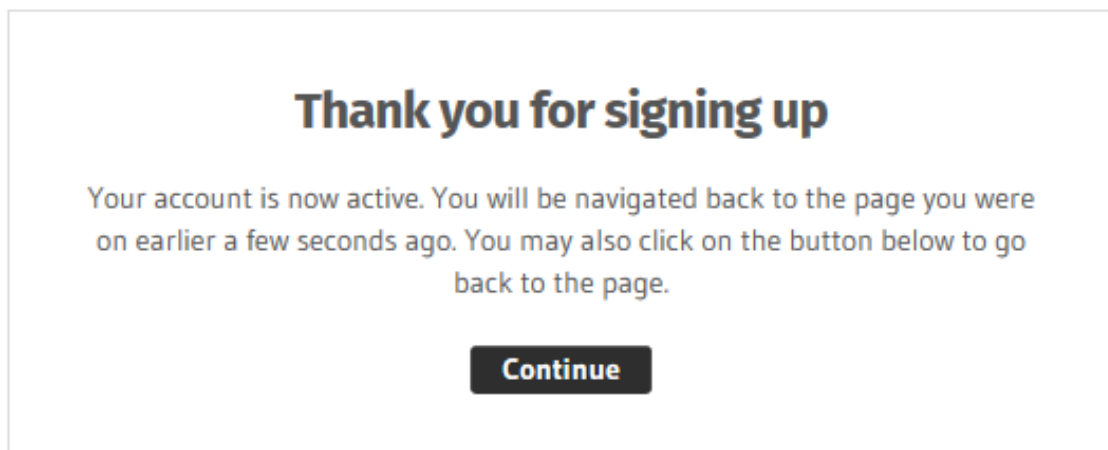
Please contact notifications@engagementhq.com with any questions.

Thank you,

Engage Airservices Team

**Click to
activate**

5. You will be taken back to the Engage Airservices platform to confirm you have activated your account



6. Sign in to your account to use the interactive features of Engage Airservices

Sign in

Email or Login

Password

☒ Remember Me

Sign In

Don't have an account?

Register

[Forgot password?](#)

[Didn't receive confirmation?](#)

*Sign in to
your account*